

FURNITURE CARE GUIDE





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INTRODUCTION

Furniture is an essential part of any home, offering both functionality and aesthetic appeal. To ensure that your furniture remains in excellent condition for years to come, regular care and maintenance are essential.

This Furniture Care Guide provides practical advice on how to clean, maintain, and protect various types of furniture, including sofas, chairs, wooden surfaces, stone finishes, beds, mattresses, and curtains.

Understanding the materials used in your furniture and following the correct care procedures will help you prevent common issues such as fabric fading, wood warping, upholstery pilling, and surface scratches.

This guide outlines best practices for maintenance, ensuring that your furniture continues to look and feel as good as new.

GENERAL FURNITURE CARE TIPS

REGULAR MAINTENANCE

- ✓ Clean surfaces and upholstery frequently using appropriate cleaning methods to prevent dust buildup.
- ✓ Rotate and fluff cushions regularly to ensure even wear.

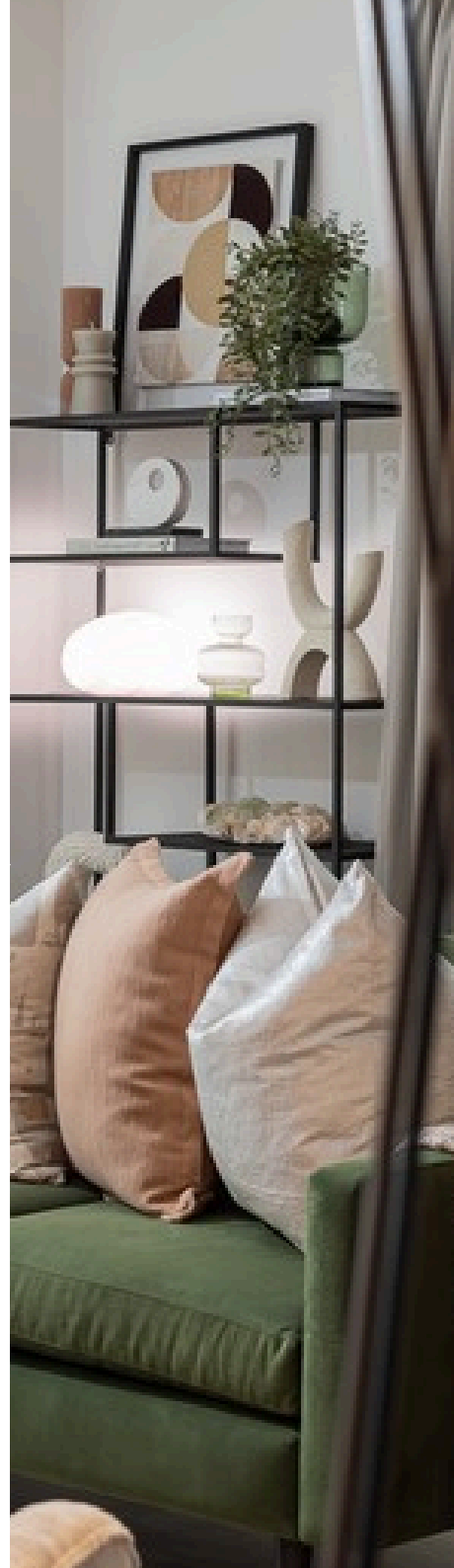
CORRECT PLACEMENT

- ✓ Keep furniture away from direct sunlight to prevent fading and discoloration.
- ✓ Ensure a minimum distance of 20-50 cm from heat sources (e.g., radiators, fireplaces) to prevent warping or cracking.

PROPER HANDLING

- ✓ Lift furniture instead of dragging to avoid damage to legs and flooring.
- ✓ Avoid excessive weight on delicate surfaces like glass, marble, or veneered wood.

By following the recommendations in this guide, you can extend the life of your furniture and keep it looking its best.



GENERAL FURNITURE CARE TIPS

USE PROTECTIVE COVERS & ACCESSORIES

- ✓ Use placemats, coasters, and heatproof mats on tables to prevent stains, scratches, and heat damage.
- ✓ For fabric upholstery, consider using furniture covers or fabric protectors to guard against spills and stains.

AVOID HARSH CLEANING PRODUCTS

- ✓ Never use solvents, harsh detergents, or abrasive materials on furniture.
- ✓ Always test cleaning solutions on an inconspicuous area before applying them to visible surfaces.

By following the recommendations in this guide, you can extend the life of your furniture and keep it looking its best.



GENERAL FURNITURE CARE TIPS

MONITOR HUMIDITY & TEMPERATURE

- ✓ Keep indoor humidity levels stable to prevent cracking or expansion of wooden furniture.
- ✓ Avoid placing furniture in excessively damp or dry environments.

PROPER HANDLING

- ✓ Ensure furniture is used appropriately – avoid standing or jumping on sofas, beds, tables and chairs or other misuse that can damage frames and fabrics.

By following the recommendations in this guide, you can extend the life of your furniture and keep it looking its best.



DAILY CLEANING & MAINTENANCE GUIDELINES

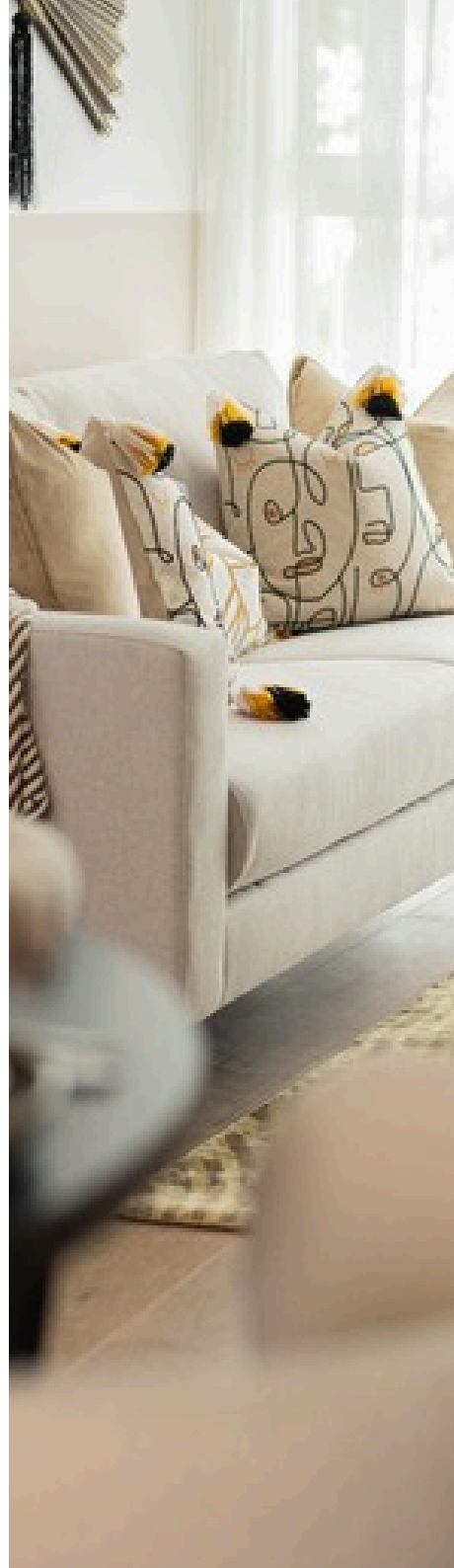
UPHOLSTERY, WOOD, AND METAL SURFACES

- ✓ Upholstery: Vacuum with soft brush; use only mild fabric cleaners.
- ✓ Wood & Veneer: Wipe with a damp microfiber cloth; avoid harsh cleaners.
- ✓ Metal: Clean with a mild soapy cloth; dry thoroughly to prevent water spots.

DO'S AND DON'TS

- ✓ Blot spills immediately.
- ✗ Use harsh solvents, bleach, or abrasive pads.
- ✓ Use furniture protectors where possible.
- ✗ Expose furniture to extreme humidity or heat.

By following the recommendations in this guide, you can extend the life of your furniture and keep it looking its best.



TIPS FOR MAINTAINING YOUR **SOFAS & ARMCHAIRS**

ASSEMBLY AND PLACEMENT GUIDELINES

- Ensure the sofa is assembled according to provided instructions.
- Retighten screws and bolts regularly.
- Keep sofas at least 20-30 cm from heat sources such as radiators.
- Avoid direct sunlight exposure to prevent fabric discoloration.

CUSHION CARE AND MAINTENANCE

- Regularly swap loose cushions to ensure even wear.
- Back cushions often contain synthetic fibre, feathers, or foam—shake and plump regularly to maintain shape.
- Expect minor wrinkles and softening of foam over time.



TIPS FOR MAINTAINING YOUR **SOFAS & ARMCHAIRS**

COMMON ISSUES & SOLUTIONS

- Wrinkles & indentations: These are normal and will adjust with regular use.
- Pilling & lint: Remove with a pilling remover or lint roller.
- Foreign fibres on fabric: Remove with a lint roller.

CLEANING INSTRUCTIONS

- Vacuum upholstery regularly with a soft brush attachment.
- Clean spills immediately; blot, don't rub.
- Warning: Never use solvents or bleach.
- If cushions have removable covers, follow attached care labels for washing.



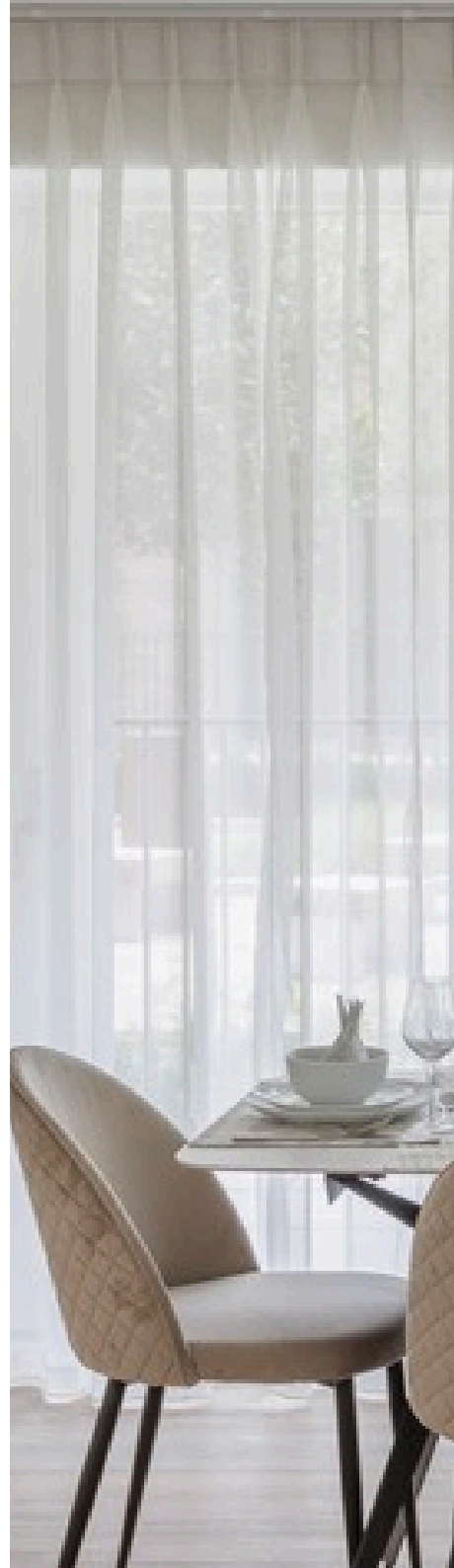
CARE GUIDE FOR YOUR CHAIRS

MAINTENANCE AND CLEANING OF WOOD CHAIRS

- Wood is a natural material with unique veins and knots. These are natural characteristics, not defects.
- Wood reacts to climate changes; keep indoor temperature at around 20°C and humidity at 40-60%.
- Rotate furniture to minimize uneven discoloration from sunlight exposure.
- Treat oil-treated wood with oil and soap-treated wood with soap every 4 months.
- Always remove spills immediately with a moist cloth.
- Use placemats and coasters to protect the surface.

MAINTENANCE OF UPHOLSTERED CHAIRS

- Regular vacuuming and stain removal as needed.
- Stain removers should be tested on an inconspicuous area first.
- Rub stains inward in gentle circular strokes.



CARE GUIDE FOR YOUR CHAIRS

DAILY CLEANING OF LACQUERED METAL

- Use a mild soapy cloth, wrung firmly.
- Wipe dry to prevent moisture damage.

WARNINGS

- Never use solvents.
- If the zipper pull is hidden, the cover is not washable.
- Loose excess threads may occur and can be carefully trimmed.
- Pilling is natural and can be removed with a pilling remover.
- Clothing materials like denim and studded fabrics may cause wear.

CHAIR STABILITY AND SAFETY CHECKS

- Re-tighten screws regularly.
- If wobbling occurs, adjust by:
 1. Loosening screws to 80% tightness.
 2. Placing the chair on a level surface.
 3. Applying weight to the seat.
 4. Fully tightening the screws (do not overtighten).
- Chairs come with standard foot caps, which may need replacing based on floor type.
- Do not tilt the chair while seated.
- Do not stand on swivel chairs.



SOLID WOOD, VENEER, AND LAMINATE FINISHES

BEDSIDE CABINETS, CHEST OF
DRAWERS, COFFEE, SIDE, DINING
TABLES & TV UNITS

GENERAL GUIDELINES

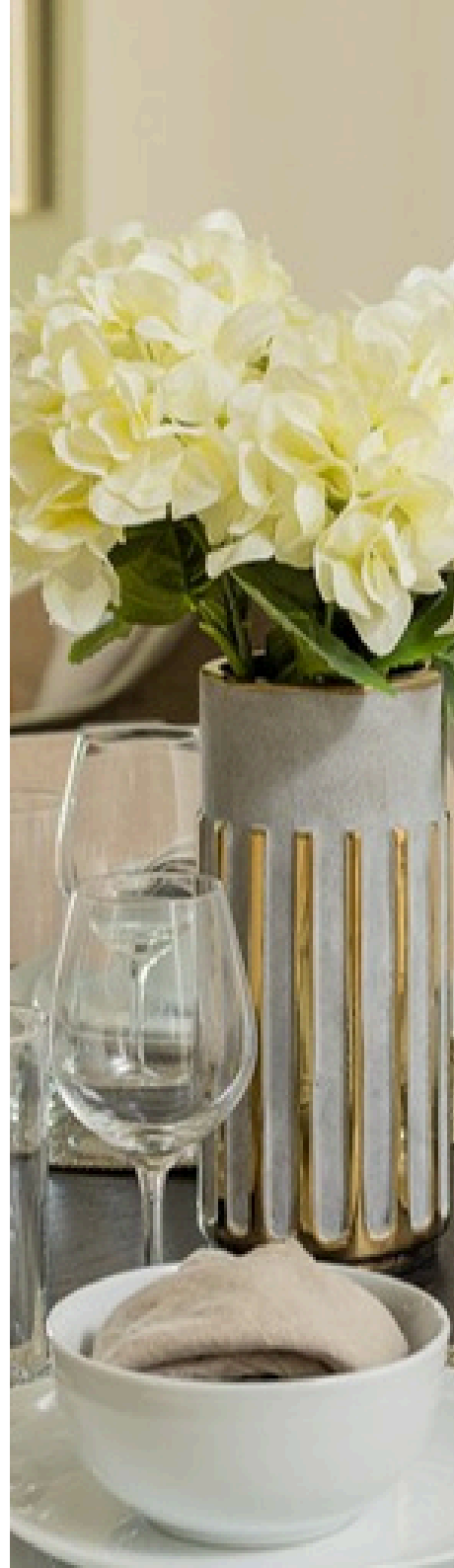
- Follow assembly instructions step by step.
- Place furniture upright; avoid uneven surfaces to prevent instability.
- Do not exceed recommended weight limits.
- Use coasters, placemats, and heatproof mats to prevent heat or liquid damage.

MAINTENANCE & CLEANING

- Wipe surfaces with a soft dry microfiber cloth.
- If necessary, use a damp cloth and dry immediately to prevent water stains.
- Avoid sharp or hard objects that may scratch surfaces.

PREVENTING DAMAGE

- Avoid perfumes, reed diffusers, and other strong-scented liquids near furniture.
- Protect from direct sunlight to prevent discoloration.
- Cover unused furniture with dust sheets for long-term protection.



MARBLE & TRAVERTINE SURFACES

COFFEE TABLE, SIDE TABLE,
DINING TABLES & TV UNITS

CHARACTERISTICS OF NATURAL STONE

- Each piece is unique due to natural variations in colour and veining.
- Travertine contains natural pinholes, which are filled during manufacturing.

CLEANING AND CARE

- Use a moist cloth or pH-neutral stone cleaner.
- Do not use acidic cleaning agents (vinegar, lemon, etc.)—they damage stone.
- Always wipe spills immediately.

MAINTENANCE TIPS

- Avoid placing hot items directly on stone surfaces—use coasters and placemats.
- Lacquered vs. water-polished stone:
 1. Lacquered: Sealed, resistant to spills.
 2. Water-polished: Natural finish, requires extra care.



GUIDELINES TO CARING FOR YOUR BEDS & MATTRESSES

CARING FOR YOUR NEW BED

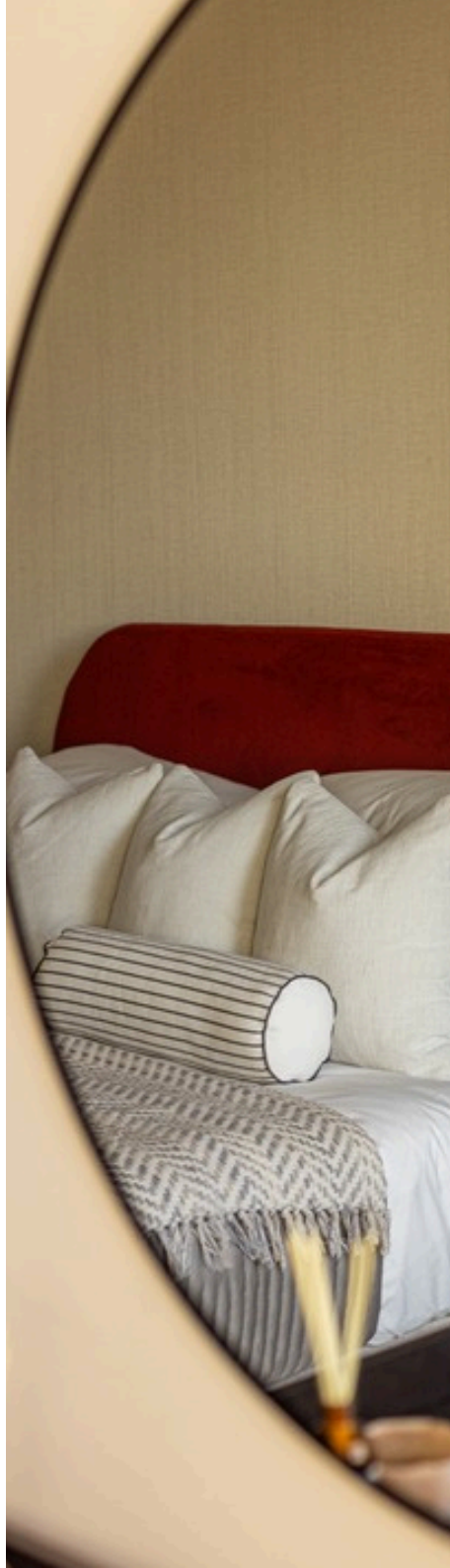
- Every effort has been taken to ensure your bed provides the highest level of comfort and support for years to come.
- Do not bend or fold the mattress as this can damage the spring unit and invalidate the warranty.
- Slight hollowing may appear on the sleeping surface initially—this is normal as fillings settle under body weight.

HANDLING YOUR MATTRESS

- Pocket sprung mattresses are heavy—seek assistance when rotating or turning them.
- Handles are for positioning only, not for carrying the mattress over distances.
- Never roll or bend the mattress, as this can damage its internal structure.
- Do not stand or jump on the mattress.

MATTRESS PROTECTION

- Use a breathable mattress protector to prevent condensation build-up.
- Avoid using plastic sheets or bags; regularly air out the mattress to keep it fresh.



GUIDELINES TO CARING FOR YOUR BEDS & MATTRESSES

DIMENSIONS

- Mattresses may appear slightly shorter than the base upon arrival but will expand with use.
- Pocket sprung and open-coil mattresses are designed this way to accommodate headboards and linens.

TURNING & ROTATING YOUR MATTRESS

- Rotate head to foot and turn completely once a week for the first 12 weeks, then once a month.
- For dual-sided mattresses, rotate through 180 degrees monthly and flip twice a year for seasonal use.
- Non-turn mattresses should only be rotated through 180 degrees monthly.
- Pillow-top mattresses require rotation but should not be flipped.



GUIDELINES TO CARING FOR YOUR **BEDS & MATTRESSES**

CLEANING YOUR MATTRESS, BASE, AND HEADBOARD

- Clean every few months using a soft brush—never use a vacuum cleaner.
- Absorb spills immediately with a dry cloth or paper towel.
- If needed, use a damp cloth with mild soap for spot cleaning.

OTTOMANS & STORAGE BEDS

- Use the handle slots when raising or lowering the ottoman lid to maintain alignment.
- Periodically check gas pistons for leaks and ensure bolts remain tight.
- If gas pistons leak, contact your supplier for replacements.



GUIDELINES TO CARING FOR YOUR CURTAINS

DRESSING YOUR CURTAINS

- Tie curtains in their folds for 48 hours to help set pleats.
- Lightly tie at three points (top, middle, bottom) using soft ribbon or fabric strips to avoid tie marks.

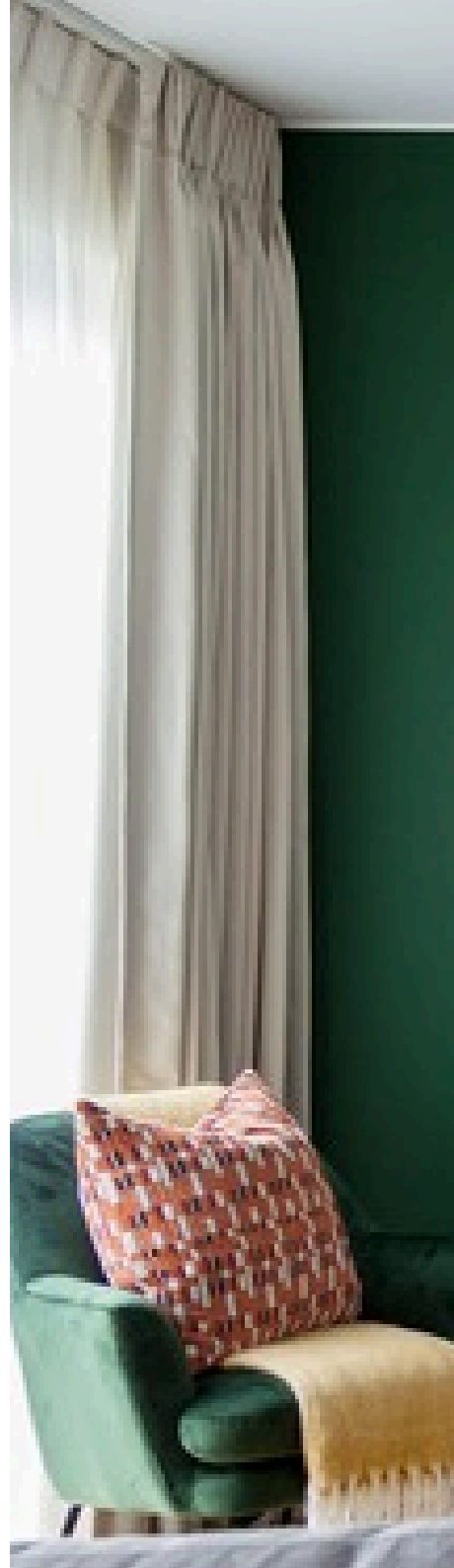
SHRINKAGE

- Some shrinkage may occur after the first dry cleaning cycle (up to 5%).
- Additional fabric is available in the hem for length adjustment if necessary.
- Certain atmospheric conditions may cause shrinkage while curtains are hanging.

CLEANING & MAINTENANCE

- Remove all curtain hooks before dry cleaning.
- For pencil pleat curtains, untie draw cords and lay them flat before cleaning.
- Dry clean (where allowed) and re-hang immediately after cleaning to prevent shrinkage.

Dimout Curtain Fabric Details (Material: 100% Polyester, Weight: 262 GSM , Width: 140cm , Type: Dimout Satin)



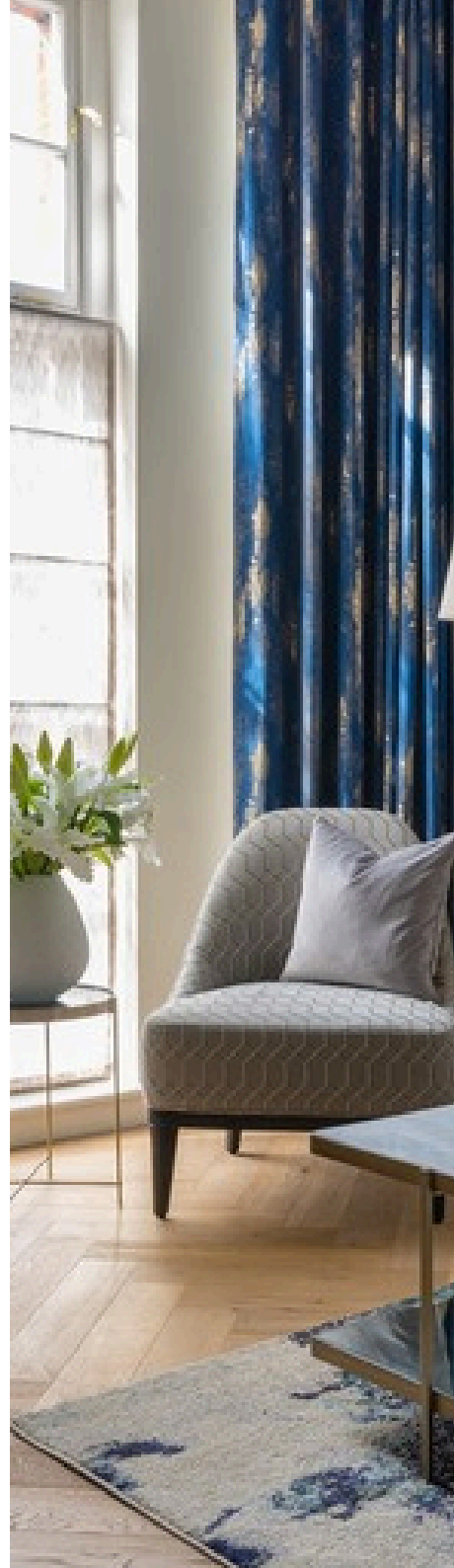
SUNLIGHT EXPOSURE AND FURNITURE PROTECTION

EFFECTS OF SUNLIGHT ON FURNITURE

- Direct sunlight can cause fading, discoloration, and cracking over time.
- Natural materials (wood, leather, fabric) are especially vulnerable.

PLACEMENT & POSITIONING ADVICE

- Keep furniture away from direct sunlight when possible.
- Use curtains, blinds, or shades to filter sunlight during peak hours.
- Rearrange furniture periodically to distribute exposure evenly and prevent uneven fading.



SUNLIGHT EXPOSURE AND FURNITURE PROTECTION

ADDITIONAL PROTECTIVE MEASURES

- Apply UV-protective film or window tint to reduce UV ray intensity indoors.
- Use sheer curtains or blinds to minimize direct exposure.
- For outdoor furniture, use protective covers when not in use.

ROTATE AND MOVE

- Regularly rotate cushions, pillows, and removable parts to ensure even fading.
- Move furniture to different areas periodically to avoid excessive fading on one side.



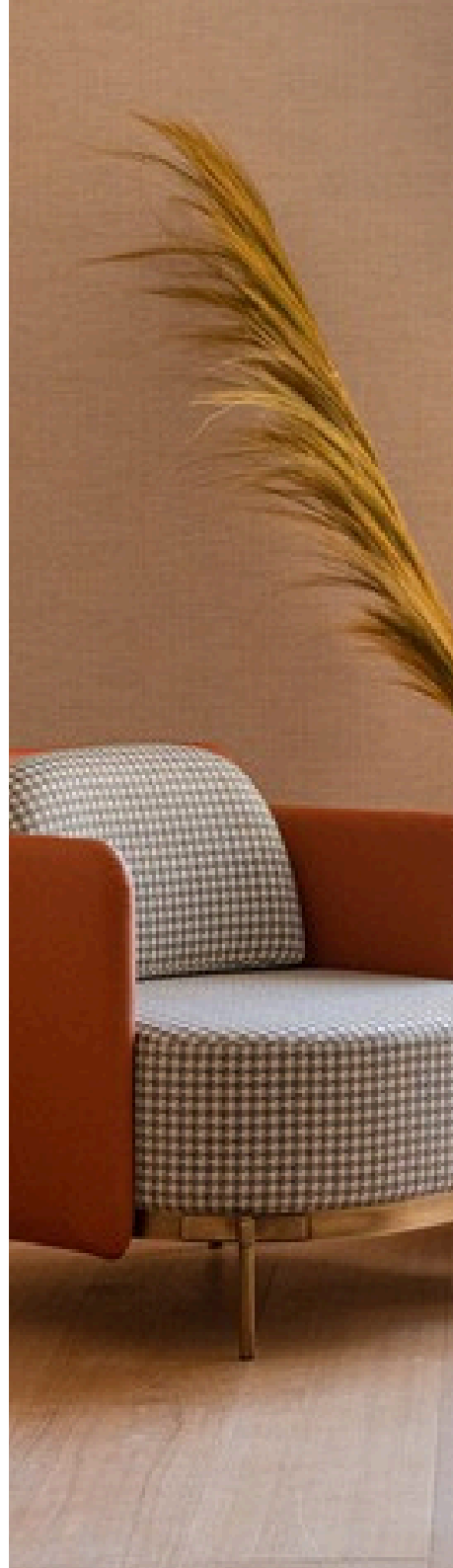
SUNLIGHT EXPOSURE AND FURNITURE PROTECTION

TEMPERATURE AND HUMIDITY CONTROL

- Maintain a stable indoor temperature and humidity level to minimize sunlight effects.
- Extreme heat or humidity can cause warping or cracking.
- Use a dehumidifier or humidifier to control moisture levels based on climate conditions.

COVERING AND STORAGE

- If you are away for an extended period or have a room with excessive sunlight, consider covering furniture with breathable cloths.
- Store furniture in a cool, dry area away from direct sunlight when not in use.
- Always check manufacturer's care instructions for material-specific recommendations.



WARRANTY & GUARANTEE

WHAT IS TYPICALLY COVERED

- Structural defects in frames and legs.
- Faulty mechanisms (e.g. recliners, sofa beds, drawers, hinges).
- Manufacturing defects in joints, fixings, or finishes.

If a genuine manufacturing fault is confirmed, we will arrange repair, replacement, or another suitable solution in line with the supplier's warranty.

WHAT IS NOT COVERED

- Normal wear and tear.
- Damage caused by misuse, improper handling, or lack of care.
- Stains, spills, pet damage, burns, or sun-fading.
- Damage caused by incorrect assembly or unauthorised repairs.

We work with trusted suppliers who provide a standard warranty against manufacturing faults in materials and workmanship.



WARRANTY & GUARANTEE

REPORTING AN ISSUE

Please inspect your furniture on delivery and during the first few months of use. If you notice a potential manufacturing fault, contact us as soon as possible with photos and your order details so we can review and advise on next steps.

IMPORTANT DISCLAIMER

Most of our suppliers cover manufacturing faults under their warranty. These issues will usually become apparent within the first 3 months of normal use and must be reported to us promptly so we can liaise with the supplier and help resolve the problem. This guide is for general information only and does not replace the full warranty terms provided with your order. Your statutory rights are not affected.

We work with trusted suppliers who provide a standard warranty against manufacturing faults in materials and workmanship.





GET IN TOUCH WITH US

We're here to help with any questions or further assistance you may need regarding furniture care.

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